NOC Engineer | Dehradun

About TorcAI

TorcAI, a data science company and global provider of Audience Infrastructure and Programmatic solutions to advertisers, publishers, agencies and innovative technology companies. We provide highly customizable audience platforms, real-time trading systems with machine learning capabilities. TorcAI has provided technology solutions to enterprises in the AdTech and MarTech space enabling them to monetize data assets and bring in competitive technological advantage.

Our platform's strength lies in our ability to re-engineer complex ad and audience tech work flows and bring in efficiencies with an objective to meet business goals. Know more at www.torcai.com.

About Profile

As a NOC engineer you need to monitor day to day IT infrastructure in AWS and on premise data center which includes Linux, Spark, Kafka, Centos, Aerospace, MySql, Server, Storage, Network Devices etc from NOC in 24*7 Manner.

Roles and Responsibilities

- Manage and maintain the on premise and cloud server and services.
- Fault handling and escalation.
- Provisioning (IP assignment, core network configuration, DNS setup, monitoring and graphing for co- location, leased lines, customer backup and other customer network services).
- Server build and installs, application upgrades, network equipment build and installation. Maintaining hardware serial audits, writing custom monitoring plugins and configuring bespoke graphing.

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- Facilities provisioning (installing racks, setting up power, installing Ethernet, fiber and console cabling, remote power and KVM).
- Maintenance of WIKI and technical documentation (for NOC) of processes and procedures used throughout normal operations.

Qualification & Experience

- A minimum of 12-18 months' experience in a Technical Support or similar role.
- Good communicator with a natural aptitude for dealing with people.
- Good network diagnostic skills.
- Basic Linux CLI skills.
- Basic sysadmin skills.
- Basic MySQL DB skills.
- Basic Networking skills
- Basic Knowledge of Cloud (preferably AWS
- Work well in a busy team, being quick to learn and able to deal with a wide range of issues.
- Strong analytical skills and able to collate and interpret data from various sources.
- Ability to assess and prioritize faults and respond or escalate accordingly.
- Shift rotation 24*7.

Please mail your CV to hire@torcai.com

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